

Systems Center Operations Manager 2007

Course: Ops Mgr 2007 for 'Operators'

Number of Days: Half Day (1/2 day)

Audience:

This course has been designed for Administrators, support staff, help desk staff, and line of business application owners that will be given access to the Operations console as an Operator or Advanced Operator. This half-day course will show the attendee how to work within the Operations console, create new views and customize the console to get the most value out of the application based on their area of responsibility.

Instructors:

The instructors that deliver this course are experienced, enterprise consultants who have experience in the deployment of Operations Manager. All of our instructors have real-world expertise and are both accomplished consultants and excellent presenters that make the delivery interesting and provide insight into real world issues that they have had to provide solutions to.

Prerequisites:

This course has no formal pre-requisites but assumes that the attendee will have a background in the administration of Windows or Windows based applications. No knowledge of Operations Manager 2007 is required.

Description:

This half-day course is a mix of instructor led training and hands-on labs that demonstrates how to leverage the Operations CWorkonsole and integrate its use it the day to day administration routines of the attendee.

This class does not focus on installation or configuration of Operations Manager or the building of management packs. This class is solely focused on the use of the Operations Console from the perspective of the Operator or Advanced Operator role in Operations Manager 2007.

This class is consists of the following sessions:

- Session 1: Overview of the Operations Console
- Session 2: Customizing the Operations Console

Session 1: Overview of the Operations Console

At the end of this session, you will:

- Understand the benefits of using the Operations Console
- Understand the different types of views
- Understand the My Workspace node

Session 2: Customizing the Operations Console

At the end of this session, you will:

- Understand how to create custom views
- Be able to create your own views
- Be able to create your own subscriptions
- Be able to change the resolution state of an alert
- Be able to close an alert
- Be able to add company knowledge content to an alert