

Operations Manager 2007 – Operators Class

Number of Days: One (1)

This course has been designed for Administrators, support staff, help desk staff, and line of business application owners that will be given access to the Operations console as an Operator or Advanced Operator. The Operator course will show the attendee how to work within the Operations console, create new views and customize the console to get the most value out of the application based on their area of responsibility.

Prerequisites:

This course has no formal pre-requisites but assumes that the attendee will have a background in the administration of Windows or Windows based applications. No knowledge of Operations Manager is required.

Instructors:

The instructors that deliver this course are experienced, enterprise consultants who have experience in the deployment of Operations Manager. All of our instructors have real-world expertise and are both accomplished consultants and excellent presenters that make the delivery interesting and provide insight into real world issues that they have had to provide solutions to.

Description:

This course is a mix of instructor led training and hands-on labs that demonstrates how to leverage the Operations Console and integrate its use in the day to day administration routines of the attendee.

This class does not focus on the installation or configuration of Operations Manager or the building of management packs. This class is solely focused on the use of the Operations Console from the perspective of the Operator or Advanced Operator role in Operations Manager 2007.

This class consists of the following sessions:

Session 1: Overview of Operation Manager R2

Session 2: High Level view of the Operations Manager R2 Architecture

Session 3: Navigating the Console

Session 4: Operator Tasks

Session 1: Overview of Operations Manager R2

At the end of this session, you will:

- Understand how Operations Manager R2 works from an upper level perspective
- Understand the different types of monitoring available in Operations Manager R2
- Learn about the console differences
- Understand Management Packs and Monitoring Logic

Session 2: Operations Manager Architecture

At the end of this session, you will:

- Understand the Operations Manager R2 Architecture
- Learn about the different Operations Manager R2 components

Session 3: Navigating the Consoles

At the end of this session, you will:

- Understand the intricacies of the consoles
- Understand and know how to scope and personalize views and roles

Session 4: Operator Tasks

At the end of this session, you will:

- Understand how to use the console in your daily operations
 - Work with alerts, tasks and overrides